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SEARCH REQUEST FORM



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Requester's Full Name: Susic M. Date: Examiner #: 16067 Date: Art Unit: 2765 Phone Number 305-1337 Serial Number: 08 900 360 Mail Box and Bldg/Room Location: 480-5004 Results Format Preferred (circle): PAPER DISK E-MAIL						
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equist. Ginger R. DeMille Staff Use Only **RUSH** - **SPE** signature required: Business Methods Case: 705/ 20, 8
Write in 705 subclass(es) to search required files for 705 cases or cases cross referenced in 705. Requester's Full Name: SUSCITIA DIAZ Examiner #: 76267 Date: 10/16/03 Phone Number 365-1337 Serial Number: 08/900 Bldg & Room #: Paik 5-7704 Results Format Preferred: PAPER DISK 🗍 E-MAIL [If more than one search is submitted, please prioritize searches in order of need. Provide the PALM Bib page or the following: Title of Invention: Mother and Apparatus for Praining Goods in an Automated Maini Inventors (provide full names): WEUS Chrecht Earliest Priority Filing Date: 12/20/1995 (Applicant has Swarn back to this date) Requested attachments: • If possible, provide the cover sheet, the IDS, examples, or relevant citations, authors, etc. if known. • Please attach copies of the parts of this case that help explain or are most pertinent to this search. Examples are: abstract, background, summary, claim(s) [not all of the claims]. The claimed or apparent novelty of the invention is: This search should focus on: (Also include keywords or synonyms) A buyer submits a request specifying criteria for a desired good/service. The request is forwarded to severs who offer the desired good service and meet the specified ortena. Interested sellers are given a predetermined period of time to respond to the request le.g., who bid package). The sellers are then ranked based on information provided by the sellers in response to the orginal request. Claim I is attached le.g. the bid request) Special Instructions or Other Comments

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Used car deals? He'll fix you up

Benjamin, Jeff

Daily Record-Baltimore MD (Baltimore, MD, US) p1

PUBL DATE: 960729 JULY 29, 1990

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TEXT:

Wells *Obrecht* figures there's a buck to be made taking the legwork out of shopping for a used car.

Obrecht, a former banking executive, is set to debut a new referral service called National Auto Quote Service (NAQS) in the Baltimore market on Wednesday. It will offer used-car shoppers "on-the-road" quotes for their desired model from participating dealers with a single phone call -all within two hours.

"Our purpose is to make buying a used car a pleasant and efficient process," said Obrecht, 32, who has applied for a patent to protect his new venture.

Obrecht, who has hired 11 employees and sunken \$150,000 into start-up costs, said the success of NAQS will hinge on aggressive marketing and participation from area dealers.

He currently has contracts with 15 dealerships willing to pay a fee to submit bids to customers via The AutoQuote Report. He said he has another "six or seven" pending contracts with dealers, and about a dozen more dealers are waiting "to see how it goes."

When the system is launched Wednesday, used-care shoppers will be able to call a toll-free number for quotes on a specific vehicle. NAQS operators at the company's office near the intersection of York road and Northern Parkway in Baltimore will then solicit the quotes, along with details ranging from color and mileage for financing and loan terms.

NAQS will charge would-be buyers \$20 per inquiry, which will be rebated if they buy a quoted vehicle within 10 days. On the other end, he will charge dealers between \$10 and \$25 per bid entered.

While the dealers could incur a significant cost in participating, they also stand to save on their hefty advertising budgets in the long run, since they'll be put in contact with buyers seeking exactly the vehicle they have in stock -- and not every reader of used-car classifieds.

Initially, Obrecht said, the information will be gathered via telephone calls. But the ultimate plan is to install computer terminals inside participating dealerships and transfer the information via the Internet. Obrecht said the complete report could eventually be turned around in as little as 20 minutes.

"I can't expand too much until I get the dealers on the Internet," said Obrecht, who plans to expand the business to the Washington, D. C. area by January. "In two or three months, the whole system will be automated."

Mike Mellion, general sales manager at Acura West in Ellicott City, said his dealership is still waiting for final approval from ownership to sign a contract. But, he added, "we have an interest in the program. It sounds good for business and it sounds client-oriented.'

Ferd Onnen, owner of Towson Ford and Security Nissan, Already has signed up, but said "it's tough to gauge" how something like this will be received by consumers.

"People will use it to save time, and they'll probably use it to shop at their local dealer," Onnen said. "People aren't going to drive to another dealer to get a better price, they'll just take the lower price into their local dealer."

Ultimately, Onnen admits, the Auto-Quote service will give consumers an idea of what's available in terms of what they're looking for, assuming enough dealerships climb on board. And that will likely depend on how well the service is promoted.

"I only need about 20 dealers to make it work," Obrecht said. "And I need an average of about 17 quotes a day to break even."

With a first-year budget that includes \$300,000 worth of advertising -- equaling 60 percent of the total budget -- Obrecht understands his initial hurdle is getting consumers who may not understand the AutoQuote concept to take it for a spin.

The "mass-marketing campaign" is set to kick off Wednesday with 5,000 direct-mail fliers and advertisements in Baltimore community and business newspapers.

"Initially, I want a tightly controlled number of calls coming in," Obrecht said.

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COMPANY NAMES: National Auto Quote Service, Baltimore, MD, US, SIC:7389, CLASSIFICATION CODES: 8300 (Service industries not elsewhere classified); 2130 (Executives)

DESCRIPTORS: Service industries; Automobiles; Prices; Executives
NAMED PERSONS: Obrecht Wolle

NAMED PERSONS: Obrecht, Wells

SPECIAL FEATURE: Photo